

Flooding advice and information

The Environment Agency and Wiltshire Council work closely together to ensure that any plans made link up. An essential part of managing local flood risk will be taking account of new development in any plans or strategies.

Environment Agency – Flood warnings

The Environment Agency has three types of warnings – flood alert, flood warning and severe flood warning – that will help you prepare for flooding and take necessary actions.

Flood alert

This means flooding is possible. It is used two hours to two days in advance of flooding.

What to do

- Be prepared to act on your flood plan.
- Prepare a flood kit of essential items.
- Monitor local water levels and flood forecast.

Flood warning

Flooding is expected immediate action is required. It is used half an hour to one day in advance of flooding.

What to do

- Move staff, stock and valuables to a safe place.
- Turn off gas, electricity and water supplies if safe to do so.
- Put flood protection equipment in place if available.

Severe flood warning

Severe flooding – Danger to life. When flooding poses a significant risk to life.

What to do

- Stay in a safe place with means of escape
- Be ready should you need to evacuate
- Co-operate with the emergency services
- Call **999** if you are in immediate danger

Warning no longer in force

No further flooding is currently expected in your area. When river and sea conditions begin to return to normal.

What to do

- Be careful. Flood water may still be around for several days.
- If you have been flooded, ring your insurance company as soon as possible.

Flood warning service

The Environment Agency operates a free flood warning and groundwater service and anyone who is at risk of flooding should sign up. This is free, 24 hour service that sends out automated warnings by telephone, SMS text, email, fax or pager.

To find out if you can receive this service, call Floodline on **0745 988 1188**.

Additional Information

For additional information on what to do before during and after a flood or to sign up for flood warnings, contact the Environment Agency.

Web: environment-agency.gov.uk
Tel: **0345 988 1188**

Contact the National Flood Forum for advice and information about flood defence products

Web: nationalfloodforum.org.uk
Tel: **01299 403055**

Property Care Association

Representing specialist who can assist in resolving problems affecting buildings

Web: www.property-care.org
Tel: **0844 375 4301**

Historic England

Advice and information for owners of older or listed buildings

Web: www.historicengland.org.uk
Tel: **01793 414600**

British Standards Institute

For information about flood resistant and resilient construction

Web: www.bsigroup.com
Tel: **0345 080 9000**

Business Continuity Management Toolkit

Making plans to keep your business intact in the event of an emergency

Web: www.gov.uk

